



Due to the coronavirus pandemic, the City of Worthington is establishing changes to the delivery of service to the public to promote the health and safety of our community and our staff while maintaining necessary services for our residents and businesses. The City plans to make the following changes to its operations and public facilities:

Public Safety – Police and Fire

- The Worthington Divisions of Police and Fire and EMS are implementing response protocols that will ensure first responders are in the best position possible to serve our community.
- In an effort to protect the health and safety of our first responders so they are healthy and available to respond to the emergency needs of the community, the Police and Fire Division offices will be closed to walk-in visitors until further notice. If you have questions, please call the non-emergency number at 614-885-4463.
- The Division of Fire will be closed to regular blood pressure checks.
- Do not stop in at the Fire Department for a health check. If you are not feeling well, call your doctor for advice, or if you do not have a primary care physician, call Columbus Public Health at 614-645-1519.
- Call 911 only in the event of an emergency.
- When calling 911 or the non-emergency number, communication technicians will ask a series of questions to assess a person's condition and the severity of symptoms so first responders are prepared upon arrival.
- Worthington Police prides itself on the personal service it provides to residents, however during this health pandemic crisis, there may be instances when officers and staff conduct business over the phone or electronically.
- Police response to non-emergency calls will be determined on a case-by-case basis. Some service calls or police reports may be handled electronically or over the phone.
- Access to the prescription drug drop box at the police department is not available.
- If you must make a public records request, please make every effort to submit your request [online here](#), or call 614-885-4463. Records may be delivered electronically, or by mail, but cannot be delivered in person at the Police Department. If someone would like to inspect records without obtaining copies, please contact our offices and arrangements can be made.
- Other non-police records requests can be [submitted online here](#) or call 614-436-3100.
- As conditions change, public safety officers may modify call responses, change staffing or assignments based upon operational need, or take other action to ensure the continuation of essential services.